

NEVILLE & MORE

A TRICORBRAUN COMPANY®

NEVILLE AND MORE LIMITED

CONDITIONS OF PURCHASE

ORDER ACKNOWLEDGEMENTS:

Please confirm receipt of this order within 48 hours. This includes the price, quantity and expected delivery/collection date.

PRODUCTION TOLERANCES:

The quantity provided must where possible be as requested and no more or less than 15%. Any change from the specified quantity must be pre-agreed with Neville and More.

LABELLING:

As requested on our Purchase order overleaf, please clearly label the goods with Neville and More Product Reference.

This Neville and More product reference should be clearly visible on the outside of every carton or pallet for easy identification when the goods reach our warehouse.

DELIVERY NOTE:

All goods for Neville and More Ltd. must also be accompanied with a delivery note and clearly state the goods contained within including:

- Neville and More purchase order number
- Neville and More product reference code
- Neville and More product description
- Quantity contained per: carton, pallet, container

BOOKING IN:

All pallet and multiple carton deliveries must be booked in 24hrs prior to delivery.

Deliveries made without prior booking may be turned away.

Bookings can be made by telephoning:-

01403 739203 / 739218 / 739201 – Please quote our purchase order number and supplier name.

Warehouse opening times: Monday to Friday 8.30am to 4.30pm.

INVOICING REQUIREMENTS:

Prices must be invoiced as per the agreed price on the purchase order. No additional charges or price amendments will be accepted.

All invoices supplied to Neville and More must include:

- Neville and More purchase order number
- Neville and More product reference code(s)
- Quantity contained per: carton, pallet, container

QUALITY CONTROL:

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Prior to processing this order, any changes regarding materials, manufacturing equipment or manufacturing procedures should be communicated to Neville and More Ltd for approval.

If the specification/drawing of the product changes in any way we must be notified in advance of delivery with new drawing, the offer of samples and new material data if applicable. Changes to the weight, the markings, the raw material, the raw material supplier, the tooling, the manufacturing process, the site of manufacture are all of interest to us. Many of our products are purchased for use in licensed products so this is very important and failure to comply with the above could lead to rejection of goods.

Rejected materials must be collected and disposed of at your expense.

All articles supplied to Neville and More must be in full compliance with the REACH regulation no: 1097/2006 and must not contain materials from the most up to date ECHA Candidate List of SVHC.

All articles must contain less than 100ppm total content of Lead, Cadmium, Mercury and Hexavalent Chromium as per the Packaging and Packaging Waste Directive (EU Directive 94/62/EC) effective from 30th June 2001. All articles should be certified against TSE/BSE and not contain Genetically Modified Raw Materials.

ISO CERTIFICATES:

Please ensure the most recent copy of your ISO Certificate or BRC certificate is supplied to us to keep on file. We would expect to receive this automatically when the current one expires.

QUALITY CERTIFICATES:

Please provide quality certificates with your products where applicable. These should be provided with the delivery note or emailed/faxed to us in advance of arrival.